

## Benefits & Council Tax

### Council Tax & Housing Benefits

Automated (24hr) **03451 551155**

**Report Benefit Fraud 01592 583637**

### Free School Meals & School Clothing Grants

**03451 550066** (Mon-Fri 8am-6pm)

## Births, Deaths, Marriages & Civil Partnerships

### Registration services

**03451 550077** (Mon-Fri 8am-6pm)

## Environment

- Bulky items uplift
- Recycling
- Abandoned vehicles & illegal dumping
- Pest control
- Street cleaning & waste collection

**03451 55 00 22** (Mon-Fri 8am-6pm)

## Faults & Repairs

Housing repairs, road defects and street lighting faults.

**03451 55 00 11** (Mon-Fri 8am-6pm)

## Housing

**Housing Advice 03451 550033**  
(Mon-Fri 8am-6pm)

**Rent Enquiries 03451 550044**  
(Mon-Fri 8am-6pm)

**Homelessness 08000 286231** (24hr)

## Money Advice

**03451 400094**

## Payments

### Payments of charges and invoices

**03451 55 00 44** (Mon-Fri 8am-6pm)

**03451 550055** Automated (24hr)

All major credit and debit cards accepted. There is a 1.25% charge for credit card transactions.

## Planning & Building Standards

Planning / Building Warrant applications and reporting dangerous buildings.

**03451 551122**

## School & Facility Closures

Closures information **03451 551199** (24hr)

## Social Care

### Social Work Enquiries

**01383 441177** (Mon-Fri 9am-5pm)

### BT Text Direct

**18001 01383 441177** (Mon-Fri 9am-5pm)

### Child Protection

**01383 441177** (Mon-Fri 9am-5pm)

### Adult Protection

**01383 602200**

### Domestic Abuse

Fife Womens Aid

**0808 802 5555**

Public Protection

**01592 418460**

(Domestic Abuse)

## Trading Standards

Trusted Trader Scheme **01592 583141**

Consumer Advice **03454 040506**

## Travel

Concessionary Travel, MyFife Card, European Blue Badge Scheme

**03451 550066**

Dial-a-Ride, Ring & Ride

**03451 551188**

## Out of Hours

After 5pm weekdays, 24hrs weekends & public holidays

Flooding, housing repairs, social work and other emergencies

**03451 550099**

## General Enquiries

**03451 550000** (Mon-Fri 8am-6pm)



**Call charges**

Calling 03 numbers costs the same as calling landlines starting with 01. 03 numbers are included in pre-paid phone packages and monthly call allowances. Customers should check tariffs with their phone provider.